

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024
C.G.No.35/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. Syed Kalesha, D.No. 8-1-301
Sai Nagar, Sullurpet, Nellore District.

Complainant

AND

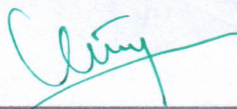
1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the complainant and respondents, and having considered the material placed by both the parties, this Forum passed the following

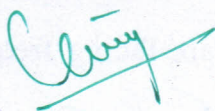
ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Sullurpet on 21.06.2024 stating that he is residing in Sainagar area in Sullurpet where they are facing frequent interruptions in power



supply due to frequent failure of the DTR and requested to replace the DTR.

- 02.** The said complaint was registered as C.G.No.35/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they inspected the existing DTR in Sainagar area on 22.06.2024 and noticed that the existing single phase 3-wire line with LT AB Cable is to be converted into 3-Phase 5-wire with 55 Sq.mm AAA conductor line to rectify the low voltage problem in that area and accordingly they prepared the estimate and obtained sanction and they would complete the work within a month.
- 03.** Heard the complainant and respondents through video conferencing. The respondents submit that on 20.09.2024 they have completed conversion work of electric line and solved the low voltage problem. The respondents also submitted compliance report. The complainant reported that their low voltage problem is solved and requested to close the complaint as the purpose is served. Since the grievance of the complainant is redressed, the complaint is closed, as the purpose is served. There is no order as to costs.



04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

Ching
03/10/24

CHAIRPERSON

K. Ramasubbas
Member (Finance)
03/10/2024

[Signature]
Member (Technical)

G. Eswaranna
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Ching